# collect

# BBPOS Chipper™ 2X BT User Guide

We're happy to have you! We are proud announce Collect for Stripe's support for a compact, powerful bluetooth reader – the Chipper™ 2X BT.

Accept EMV chip payments, mag stripe, and even contactless (e.g. Apple Pay) with your new card reader.



## Turning the reader on and off

To turn on the reader, press and release the power button on the side of the reader. The status light will turn on.

After 30 seconds of inactivity, the reader enters standby mode to conserve power, and its status light begins flashing at 5-second intervals. Note that the reader stays connected to your iOS device while in standby mode. When you resume activity (e.g., by starting another payment), the reader automatically wakes from standby mode.

The reader automatically turns off after 10 hours of inactivity. Just turn the reader back on the next time you're ready to accept a payment. Typically, you need to turn on the card reader only once a day— No need to turn the reader off to conserve power.

To turn the reader off, press and hold the power button until the status light goes out.

### Connecting

Because this reader uses Bluetooth Low Energy, we do not pair it in your device settings. Instead, just open the side menu in Collect for Stripe, then tap "Connect Bluetooth Reader." Hold the reader near your device and it will attempt to connect automatically.

<sup>\*</sup> With typical usage, you should need to charge the reader only once per day.

### Status Light

Whenever the Chipper™ 2X BT is turned on, the LED located beside the power button shows the reader's current status.

- None
  - The reader is off.
- Flashing blue every 1 second
  - The reader is powered on and ready to connect to a device. The reader stays in this state for 5 minutes before turning off.
- Multicolored flashing
  - The reader has been discovered by a device using Bluetooth Proximity and is ready to connect.
- Steady blue
  - The reader is connected to a device. If the reader is inactive for 30 seconds, it stays connected to the device but enters standby mode to conserve power.
- Flashing blue every 5 seconds
  - The reader is in standby mode. Note that the reader is still connected to the device and will wake from standby mode if you resume activity. After 10 hours of inactivity, the reader turns off automatically.
- Alternating red and magenta
  - The reader is charging.
- Flashing red
  - The reader's battery is low.
- Rapidly flashing blue and red
  - The reader finished installing a software update.

Thank you,

The Collect for Stripe Team